

JOB TITLE: Host FLSA CLASSIFICATION: Part Time DEPARTMENT: Recreation IMMEDIATE SUPERVISOR: Recreation Manager

## **POSITION FOCUS:**

Under the direction of the Recreation Manager, the Host is responsible for the supervision, management, coordination, and organization of all rentals (except athletic fields), outside sales (rentals & fitness memberships), business development, business networking, and promotional activities of the Park District across multiple sites.

## **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Responsible for overseeing, promoting, and enhancing the Services and Rental programs at the district.
- Communicates with clients and employees to ensure the success of each rental from start to finish.
- Competes rental packet for each renter.
- Meets with the rental party to ensure proper floor plan designs, set-ups, times, party size, and deposits are approved and completed.
- Sets appointment times to show rental space as needed. Actively responds to all rental inquiries and follows up with potential clients as necessary.
- Manages Special Events as assigned through delegation of tasks, project management, and set-ups/breakdowns.
- Acts as facility supervisor for all rental facilities, ensuring your contact info is posted in each rental facility, proper opening/closing procedures are conducted, the site is clean and operational, and advising the Recreation Manager of work orders needed for any needed maintenance.
- Completes budgeting of revenue and expenses of indoor and outdoor rental facilities. Displays excellent customer service, providing guests with rental information in a polite, courteous, and professional manner.
- Assists in the creation of rental packets, then implements, and delivers said packets to potential businesses/clients in a professional manner.
- Collaborates with communications to promote all outdoor and indoor rental facilities across all District sites.
- Responsible for all special event supply management.

# **EDUCATION AND EXPERIENCE:**

- High school diploma or GED
- Minimum 1 year work experience in park district maintenance/grounds.
- Must possess basic computer skills.
- Must be at least 21 years of age.
- Must have a valid drivers license.
- The ability to make independent decisions daily, addressing the best way to handle specific tasks.



- Strong knowledge of communication practices and techniques.
- Outstanding written and verbal communication skills.
- Must have the ability to multitask and work well under pressure.
- Excellent organizational and leadership abilities.

# **Work Hours and Location**

The Host will be mobile with frequent travel between Park District sites. Work hours will include days, evenings, and weekends to accommodate appointments, events, and rental activities.

# Work Schedule:

Hours will vary depending on scheduled events.